



STATE OF RHODE ISLAND

DIVISION OF PUBLIC UTILITIES & CARRIERS
Accounting Section
89 Jefferson Boulevard
Warwick, Rhode Island 02888
(401) 941-4500
(401) 941-9248 - Fax

Memorandum

DATE: January 12, 2022

TO: Luly Massaro
Clerk, Public Utilities Commission

FROM: Joel A. Munoz SAM
Assistant to the Chief Accountant, Division of Public Utilities and Carriers

SUBJECT: RIPUC Docket No. 5215, ServiceTitan, Inc.
Application to Provide Telecommunications Service as a Non-CLEC Class VI, Voice over Internet Protocol (VoIP) Provider.

In accordance with the Rhode Island Public Utilities Commission's ("Commission") generic docket "Entry Requirements for Telecommunication Carriers" Report and Order in Docket 2411, ServiceTitan, Inc. filed a letter and supporting documents dated December 10, 2021 and received by the Commission on January 5, 2022, notifying the Commission that they intend on providing telecommunications services as a Non-CLEC Class VI, Voice over Internet Protocol (VoIP) Provider within the State of Rhode Island.

The Commission, under guidelines in Docket 2411, shall grant authority for Telecommunication Provider status upon the following guidelines:

1. The applicant has satisfactorily provided a Statement of Business Operations in accordance with the Report and Order in Docket No. 2129, and a map or statement of the geographical area or areas in which service will be offered.

The required information has been provided by ServiceTitan, Inc. and has been reviewed by the Division of Public Utilities and Carriers ("Division") and found to be complete.

2. That the applicant meets the standard for financial resources, managerial qualifications, and technical competence.

The required information has been provided by ServiceTitan, Inc. and has been reviewed by the Division and found to be complete.

3. That the applicant has specified whether it intends to offer its service to wholesale/retail customers that request local exchange service

ServiceTitan, Inc. intends to provide telecommunications to all Rhode Islander wholesale/retail ratepayers that qualify for their services.

4. That the applicant has paid the appropriate application fees.

The correct fee of \$300.00 (check # 3355) was received and deposited.

Conformity to Docket 2411

The Division has reviewed ServiceTitan Inc.'s filing, letters, documents, for their conformity to the Commission's directives in Docket 2411 and has found that ServiceTitan, Inc. has fulfilled all requirements.

Recommendation

The Division supports this applicant's request to provide telecommunication service as a Non-CLEC Class VI, VoIP Provider in the State of Rhode Island.